

INDICE

<i>Foreword</i> »	XV
-------------------------	----

PART I THE INTERNATIONAL PROTECTION OF TOURISTS

CHAPTER I THE UNWTO DRAFT CONVENTION ON THE PROTECTION OF TOURISTS

1. Background..... »	3
2. The draft Convention..... »	7
3. Structure and contents of the draft..... »	11
4. The position of the European Union and other public entities and private parties .. »	19
5. The relationship with other international conventions and with European regulation..... »	24
6. The “sustainability” of tourism law..... »	34

CHAPTER II THE ASSISTANCE TO TOURISTS IN EMERGENCY SITUATIONS

1. Introduction..... »	39
2. The first EU reaction to the effect of the pandemic on the travel and tourism sector globally..... »	39
3. The UNWTO Recommendations for the assistance to international tourists in emergency situations..... »	41
4. Some technical issues concerning definitions, principles, and recommendations »	44
5. Conclusions..... »	46

CHAPTER III THE UNWTO INTERNATIONAL CODE FOR THE PROTECTION OF TOURISTS

1. The International Code for the Protection of Tourists..... »	47
2. From the Recommendations for the assistance to international tourists in emergency situations to the Code..... »	49
3. The meaning, structure, and contents of the Code..... »	54
4. A new starting point..... »	63

PART II
THE EU REGULATION ON TRAVELLER PROTECTION

CHAPTER IV
**THE EU REGULATION OF PACKAGE TRAVEL AND LINKED TRAVEL
ARRANGEMENTS**

1.	The Directive (EU) 2015/2302 »	67
2.	The nature and contents of Directive (EU) 2015/2302 »	69
3.	The definition of “package travel” »	71
4.	The definition and regulation of “linked travel arrangements” »	72
5.	Information obligations and the content of the package travel contract »	74
6.	Changes to the package travel contract »	75
7.	Responsibility for the performance of the package »	80
8.	Price reduction and compensation for damages »	83
9.	Obligation to provide assistance. »	85
10.	Insolvency protection »	86
11.	Recent developments. »	88

CHAPTER V
**THE ITALIAN EXPERIENCE ON PACKAGE TRAVEL AND LINKED TRAVEL
ARRANGEMENTS**

1.	The transposition of the Directive (EU) 2015/2302 in Italy »	89
2.	The key innovations introduced in the Italian Tourism Code. »	94
3.	The notion of “package travel” and “linked travel arrangements” »	97
4.	The form of the contract and information obligations »	105
5.	Changes to the package travel contract »	109
6.	The responsibility of the organiser »	112
7.	The compensation for damages »	119
8.	The “intermediate travel contract” and the responsibility of the retailer according to Italian law »	128
9.	Liability, duty of insurance, and protection in the event of insolvency or bankruptcy »	136
10.	Administrative protection »	141
11.	A few brief concluding remarks »	143

CHAPTER VI
THE USE OF VOUCHERS AS AN ALTERNATIVE TO A CASH REFUND

1.	Introduction. »	147
2.	Vouchers according to the Law-Decrees No. 9/2020 and 18/2020 »	148
3.	The effects on hospitality, transport and package travel contracts »	149
4.	Package travel contracts after Law No. 27/2020 »	151
5.	The Commission Recommendation of 13 May 2020 on travel vouchers »	154
6.	Final remarks. »	157

PART III

INTRODUCTION TO ITALIAN TOURISM LAW

CHAPTER VII

INTRODUCTION TO ITALIAN TOURISM LAW

1.	Italian tourism law »	161
2.	The Ministry of Tourism and the promotion of Italy's image abroad »	163
3.	The competences of the Italian Regions »	164
4.	Accommodation facilities »	165
5.	Agritourism »	166
6.	Tour operators and travel agencies »	167
7.	Professions in tourism »	168
8.	The Consumer Code »	170
9.	The Tourism Code »	171
10.	The hotel contract »	172
11.	The package travel contract »	174
12.	Present challenges and the future of tourism »	177

PART IV

CURRENT LEGAL ISSUES IN AIR LAW

CHAPTER VIII

AIR CARRIER'S LIABILITY IN THE EU

1.	Introduction »	183
2.	Background »	184
3.	Scope of application »	185
4.	General guidelines »	186
5.	Obligation to inform passengers of their rights »	188
6.	Liability for damage to the person »	189
	6.1. Compensation in the case of death or injury »	189
	6.2. Advance payments »	191
7.	Liability for passenger delays »	192
8.	Liability for delay, destruction, loss, or damage to baggage »	193
9.	Liability of contracting and actual carriers »	195
10.	Action and jurisdiction »	196
11.	Obligation of insurance »	198

CHAPTER IX

DENIED BOARDING, DELAY, AND CANCELLATION

1.	Regulation (EC) No. 261/2004 »	199
2.	Denied boarding »	204
3.	Cancellation of flight »	205
4.	Long delay »	210
5.	Recent developments »	212

CHAPTER X
HANDLING

1.	Introduction.	»	213
2.	Ground handling services	»	214
3.	The 2018 IATA Standard Ground Handling Agreement (SGHA).	»	214
4.	Liability and indemnity	»	214
5.	Ground handling services according to the EU.	»	215
6.	Directive 96/67/EC in the EU aviation liberalisation process.	»	216
7.	Ground handling for third parties and self-handling	»	216
8.	Landside and airside operations	»	217
9.	Centralised infrastructures and access to installations.	»	218
10.	Separation of accounts	»	218
11.	Safety and security, social and environmental protection	»	218
12.	Recent developments.	»	219

CHAPTER XI
THE REGULATION OF DRONES

1.	Introduction.	»	221
2.	The evolution of the regulatory framework	»	225
3.	Classification, certification, registration, and operations rules	»	234
4.	The flying rules	»	235
5.	The operator's liability.	»	239
6.	Privacy and personal data protection	»	242
7.	The "Drones Strategy 2.0"	»	244
8.	Some closing remarks	»	246
	<i>Credits</i>	»	249